

CLDN's guidelines for Re-Opening Community Support Services

Scheduling of Community Supports Participation:

- Participation will be pre-scheduled by or with the Team Leader and/or Manager of the program location
- The date, or consecutive dates, the person will attend need to be agreed upon, as well as specific arrival and departure times
- Because of the need to social distance, the number of people served at any one time must be reduced. We will support, typically, four people at a time, and three staff will be involved. As per MCCSS Guidelines, no more than 10 individuals including staff and community supports participants will be in a cohort at one time.
- Helping people to social distance will be our foremost consideration in deciding where to set up activity stations, whether certain people should attend on the same day, when or if certain people should access the community, etc.
- During this scheduling process, a detailed conversation will occur about the family's comfort level with the participant accessing the community

Screening:

- All participants will participate in a telephone pre-screening at the time of scheduling and a second screening will occur on the day of arrival
- A specific entrance will be designated to complete the screening prior to entering the program. Participants will be made aware of this entrance during the telephone pre-screening phone call
- If a participant does not pass the screening upon arrival, they will not be able to enter and will need to return home

While at the Community Supports Program:

- Signage on safe physical distancing will be displayed on the floors and walls at the program
- All participants will perform hand hygiene when arriving
- All participants will be educated about, and try their best to adhere to, respiratory etiquette
- All participants will be offered a cloth face covering (acceptance is not mandatory)
- As much as possible, and as much as they are able, participants will maintain a minimum of 2 meters (6 feet) social distance from other participants and staff
- All staff will wear a procedure mask at all times and they will don full PPE in order to perform personal care if such is necessary

Lunches and snack items:

- All lunch and snack items will be brought to the program in a separate lunch pail or container
- All required items such as utensils will also come with the person in their lunch as needed
- Food and/or drink items will not be offered at the program
- All lunch containers and food items will be sent back home with the participant

CLDN will:

- Offer community support activities while protecting people supported and all employees
- Sanitize / Disinfect program areas and vehicles as per protocols
- Provide a schedule of events for the participant to ensure people are engaged
- Ensure that proper and safe physical distancing occurs during meal times
- Only a single participant and one staff will occupy an agency vehicle for the purpose of community access
- Staff will follow all PPE protocols while supporting people