

CLDN's guidelines for visitors in response to COVID-19

Community Living Durham North is taking the health and safety of the people we support, staff and families, very seriously. Every effort is being made to keep everyone as healthy and safe as possible.

The following are guidelines that all visitors must adhere to when having visits on CLDN property:

Booking a Visit:

- CLDN can facilitate indoor visits for family members. Prior to entering this indoor setting, passive screening (signage) will be completed, regardless of vaccination status.
- Outdoor visits can occur regardless of vaccination status.
- All visits must be pre-scheduled at a time mutually agreed upon.
- Visit times will be dependant on availability (Space, Staffing, other pre-scheduled visits or appointments)

Screening:

- The visitor must pass passive screening (signage) before entering the location
- The visitor must pass the screening before they are permitted to enter the location

Infection Prevention and Control Practices:

- All visitors will wear a medical mask at all times during indoor visits (These will be provided for you)
- All visitors will perform hand hygiene when arriving for the visit and when exiting
- All visitors will adhere to respiratory etiquette

CLDN will:

- Support visits while protecting people supported and all employees
- Provide a location for visits to take place
- Sanitize / Disinfect after each visit
- Ensure equitable access for all supported people to participate in visits
- Provide options for virtual visits when in-person visits are not possible.

Overnight Visits

Booking a Visit:

- Overnight visits are permissible.
- Essential and General overnight absences (e.g. to a family home) are allowable with conditions.
- All visits must be pre-planned, with advanced notice.
- All requests for overnight visits must be made to the Team Leader or designate of the home. The Team Leader or designate will contact the Manager and inform them.
- Anyone returning from an overnight visit must be actively screened daily.

Any non-adherence to these rules may result in the discontinuation of visit.