

CLDN's guidelines for visitors in response to COVID-19

Community Living Durham North is taking the health and safety of the people we support, staff and families, very seriously. Every effort is being made to keep everyone as healthy and safe as possible.

The following are guidelines that all visitors must adhere to when having visits on CLDN property:

Booking a Visit:

- CLDN can facilitate indoor visits for family members. Prior to entering this indoor setting, a rapid antigen test will be completed with negative results for all visitors, regardless of vaccination status.
- Outdoor visits can occur regardless of vaccination status.
- All visits must be pre-scheduled at a time mutually agreed upon.
- Visit times will be dependant on availability (Space, Staffing, other pre-scheduled visits or appointments)
- There is a limit of 2 guests per visit.

***If visitors show up without having pre-planned the visit, an outdoor visit can proceed at the home if they pass the screening however, education on the protocol needs to be provided to the visitor for future visits.*

Screening:

- All visitors will participate in a telephone pre-screening 1-3 days prior to the visit.
- The visitor is required to complete the Covid-19 Visitor Screening on FORMSTACK
- The visitor will conduct the Covid-19 Rapid Antigen Test regardless of vaccination status
- The visitor must pass the screening and have a negative RAT result before they are permitted to enter the location

Infection Prevention and Control Practices:

- All visitors will wear a medical mask at all times during indoor visits (These will be provided for you)
- Visitors will maintain a minimum of 2 meters (6 feet) physical distance from the person they are visiting and from the staff member present at the time of the visit. Brief physical contact (e.g., a hug) during indoor and outdoor visits is permitted.
- Visitors will maintain a minimum of 2 meters (6 feet) physical distance from the person they are visiting and from the staff member present at the time of the visit for all pre-booked indoor visits.
- All visitors will perform hand hygiene when arriving for the visit
- All visitors will adhere to respiratory etiquette

CLDN will:

- Support visits while protecting people supported and all employees
- Provide a location for visits to take place
- Sanitize / Disinfect after each visit
- Ensure equitable access for all supported people to participate in visits
- Maintain a visitors' log and document any concerns arising during the visit
- Provide options for virtual visits when in-person visits are not possible.

Overnight Visits

Booking a Visit:

- Overnight visits are permissible.
- Essential and General overnight absences (e.g. to a family home) are allowable with conditions.
- All visits must be pre-planned, with advanced notice.

- All requests for overnight visits must be made to the Team Leader or designate of the home. The Team Leader or designate will contact the Manager and inform them.
- Anyone returning from an overnight visit who is fully vaccinated must be actively screened. If they successfully pass the screening, no additional measures are mandatory however depending on the length of the visit, the supported person should be offered rapid antigen tests at the suggested intervals below if they're able to self test. Should a fully vaccinated person fail to pass the screening, they must follow the enhanced precautions for 14 days or until a negative Covid-19 PCR test is received.
- Anyone returning from an overnight visit who is not fully vaccinated must be actively screened and follow the enhanced precautions for 14 days or until a negative Covid-19 PCR test is received.
- Depending on the length of the visit, the supported person should be offered rapid antigen tests at the suggested intervals below if they're able to self test. Acceptance is not mandatory.
Overnight visits for 2 days or less – Day 3 and day 7 from the day the person left the setting.
Overnight visits for 3 days or longer – Day of return, upon entry and on day 4 following their return.

Any non-adherence to these rules may result in the discontinuation of visit