

COMMUNITY LIVING DURHAM NORTH

STATEMENT OF RIGHTS

Policy No: B-24 (Service Delivery)

Effective Date: June 30, 2011

Last Revision: May 29, 2017

Last Review:

Rationale:

To clearly articulate that people supported by CLDN have the same rights that every Canadian citizen enjoys.

Policy Statement:

Regulations attached to the Social Inclusion Act, 2008, state that agencies in the developmental services sector must have a Statement of Rights pertaining to the people that they support. This policy is in place to comply with that requirement.

The agency's self-advocacy group, the A-Team, was asked to generate a statement that would be relevant to people receiving service, one based upon respect for, and the dignity of, each individual. This was done in 2010. Their work constitutes B-24-1, attached.

This statement of rights must be reviewed with all new service recipients, during the Intake process. That initial orientation must also include a review of our Mission Statement and Service principles.

To help people to learn about their rights and remain familiar with them, there must also be an annual review of the Statement of Rights (and of our Mission Statement and Service Principles). This refresher will be a regular feature of the annual planning meeting that updates the Personal Support Plan.

Finally, CLDN provides all people who receive services with formal awareness-building educational sessions that are designed to help them recognize situations in which they might be at risk. The training module seeks to empower people to say "no," and therefore it too involves helping people to be aware of their rights.

Approved by: Colin Kemp
for the Board of Directors

Date: May 29, 2017

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Procedure No: <u>B-24-1</u> Statement of Rights	Effective Date: <u>June 30, 2011</u> Last Revision: <u>May 29, 2017</u> Last Review:
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This statement was compiled by the A-Team in 2010.

Everyone has rights. People supported by CLDN have:

- The right to be safe;
- The right to relationships;
- The right to privacy;
- The right to say no;
- The right to make decisions;
- The right to spend their own money;
- The right to respectful support;
- The right to grow;
- The right to self-advocacy;
- The right to risk;
- The right to access things in their community;
- The right to be proud of themselves;
- The right to dream.

Approved by: <u>Glenn Taylor</u> CEO	Date: <u>May 29, 2017</u>
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